



MYCONIAN

NAIA
LVX

Preferred

HOTELS & RESORTS





Redefining refinement, the Myconian Naia – a Preferred L.V.X hotel – feels like an exclusive hideaway you're lucky to have found, featuring 18 luxury suites in a boutique package to satisfy the most demanding of guests. Beyond the iconic, unforgettable Cyclades views, an infinity pool, exceptional food and drink, and a wealth of curated experiences will make your stay truly special.

**The perfect
Mykonos Town
choice if you
appreciate
style and seek
substance.**

Our warmest welcome to the Myconian Naia

The Myconian Naia Luxury Suites, a Preferred L.V.X hotel, is a member of the Myconian Collection – a completely independent, family-owned and family-run hospitality group exclusive to Mykonos.

It was founded in 1978 by my father, George, with the priceless help of my mother. Today, it is all managed by their sons – my brothers and me.

At the Naia and the Myconian Collection, we're Mykonos locals through and through, taking pride in our insider knowledge of the island, delivering our long-standing signature hospitality, and making our guests feel like they don't have a care in the world.

This directory will give you a useful breakdown of our services and facilities – and offer some quick info on our island, which we can't wait to show you.

Please never hesitate to get in touch with us for any information or assistance. We are looking forward to making your experience truly indelible.

Welcome to Mykonos. Enjoy your stay.

Sincerely,
Marios Daktylides
Managing Director



A family legacy

There is something about a family business and its unique synthesis of heritage, loyalty and emotion that unlocks a warmth and an authenticity of service and hospitality you can't find elsewhere. This quality is at the heart of the Myconian Collection's success. *"My brothers and I are as proud of our roots as we are of our growth"*, say the four brothers Panos, Markos, Vangelis and Marios about their parents, George and Eleftheria Daktylides, founders of the Myconian Collection that today counts eleven of the leading luxury hotels on Mykonos.



Taking care of you the Myconian Way

Giving you complete peace of mind and making you feel more safe and secure than ever, the Myconian Collection's new health and safety protocols expand over six dimensions of care:



1.
Social but
distanced



2.
Amped up
hygiene



3.
Amazing
al-fresco
experiences



4.
Perfect
privacy



5.
Tech
innovations



6.
Seamless
guest
experience



Keep safe 24/7



If you or your co-travellers develop fever, cough, shortness of breath or fatigue, please stay in your room.



Please dial **800**.



The doctor will contact you via phone, evaluate and visit you in the privacy of your room.

At your service



Concierge/Front Desk

Please dial: **800**

To ensure speed and efficiency, many of our services are coordinated by our multilingual Front Desk staff. You are welcome to call them from your room, drop by the Front Desk or arrange for a private consultation.



Assistant Manager

Please dial: **800**

For special assistance or concerns, please call our Assistant Manager at any time between 8:00am and 8:00pm. If there is an after-hours emergency, he will be contacted by the staff on duty.



Online & phone service

New for 2021, we've moved some of the interactions you have with our staff to the online realm, so you don't have to come into contact with anyone if you don't want to. This includes check-in, room service and concierge services.



Room Service 7:30am -23:30pm

Please dial: **360**

- For those times when you feel like kicking back and staying in to catch up on sleep, work or watch TV, we offer a delicious in-room menu with exceptional tastes for everyone, guaranteed to arrive as hot or as chilled as the chef would have it.
- For picnics or packed lunches, please advise our catering on **360** by 9:00pm on the previous evening.
- For in-room breakfast, please fill out our form and submit it the night before or call Room Service in the morning. Surcharge is 5 euros per tray. Please consult the menu in your room.

24/7 Concierge and Front Desk services / please dial 800



- Adaptors
- Airline assistance and port/airport transfers
- Audiovisual equipment
- Beach towels
- Babysitting
- Bell attendant to assist with luggage or shopping
- Call forwarding
- Car rental
- Cashier's desk (currency exchange available 24 hours in the lobby - we regret that we are not able to cash any personal cheques)
- Catering for meetings, private dining or picnics
- Courier, postal mail, packaging and shipping
- Private yacht charters and water taxis to take our guests around Mykonos and nearby islands
- Fax services, scans, copies etc.
- First aid supplies
- Flower delivery
- Limousine services
- Lost & Found: all items reported as lost or found are recorded and kept by our reception staff
- Lost keys
- Maintenance
- Paging services
- Parking
- Medical appointments or emergencies with various doctors, and health emergency consultations
- Religious services
- Restaurant bookings
- Shopping: our reception staff will be pleased to advise you on the wealth of shopping options in our sister properties, featuring traditional local craft, international fashion and famous Greek jewellery – as well as stores and boutiques in Mykonos Town
- Sporting facilities and activities
- Taxis & transport, including luxury limousines
- Water sports:
 - Waterskiing
 - Jetski rental
 - Wakeboarding lessons
 - Waterskiing lessons
 - Barefoot
 - Wakeskate and wakesurf
 - Tube sofa rides
 - Banana boat
 - Canoes
 - Snorkeling
- Wake up call
- Wheelchair
- Yacht & glass-bottom boat charters

How to place calls



Please note the following:

For domestic calls, start with 0, followed by the phone number

For international calls, start with 0, followed by 00, the country code (e.g. 44 for UK, 33 for France), and then the phone number

For room to room calls:

Simply dial the room number

For collect calls: If you wish to use a calling card, please press 0 and then follow the instructions on the card.

Access codes for the most frequently used calling cards:

AT & T 0 00800 1 311

MCI 0 00800 1 211

SPRINT 0 00800 1 411

Please get in touch with the front desk on **800** should you require further assistance.

Amped up hygiene: cleaning, disinfecting & testing

All our guestrooms and suites – as well as every nook and cranny of common space in our hotels and resorts – benefit from amped-up hygiene routines that keep guests and staff safe.



360-degree cleaning protocols All common areas are frequently disinfected using high quality products. Where appropriate, spots where guests frequent are sanitised between visits. We ensure full sanitation of high-contact surfaces, such as handles, fittings and switches.



Professional-grade in-room sanitation Our already exceptional housekeeping services have levelled up to provide deep cleaning between guest visits and while you're with us. All housekeeping staff wear recommended PPE at all times.



Utterly safe pools and jacuzzis Both in-room and common pools and jacuzzis throughout our properties are treated according to WHO standards to keep you fully safe. We continue to closely monitor all, with the water tested frequently.



Dining & drinking safely Kitchen teams, bartenders and all staff have been fully trained in new protocols, to deliver amazing food and drink prepared and served to the highest of standards – not just of flavour but of safety.



Linen and washing We'll follow your wishes regarding the frequency of changing linen during your stay, as well as any other instructions you may have for us. We use professional-grade, skin-friendly detergent that effectively deals with any and all viruses, washing at high temperatures for increased safety.



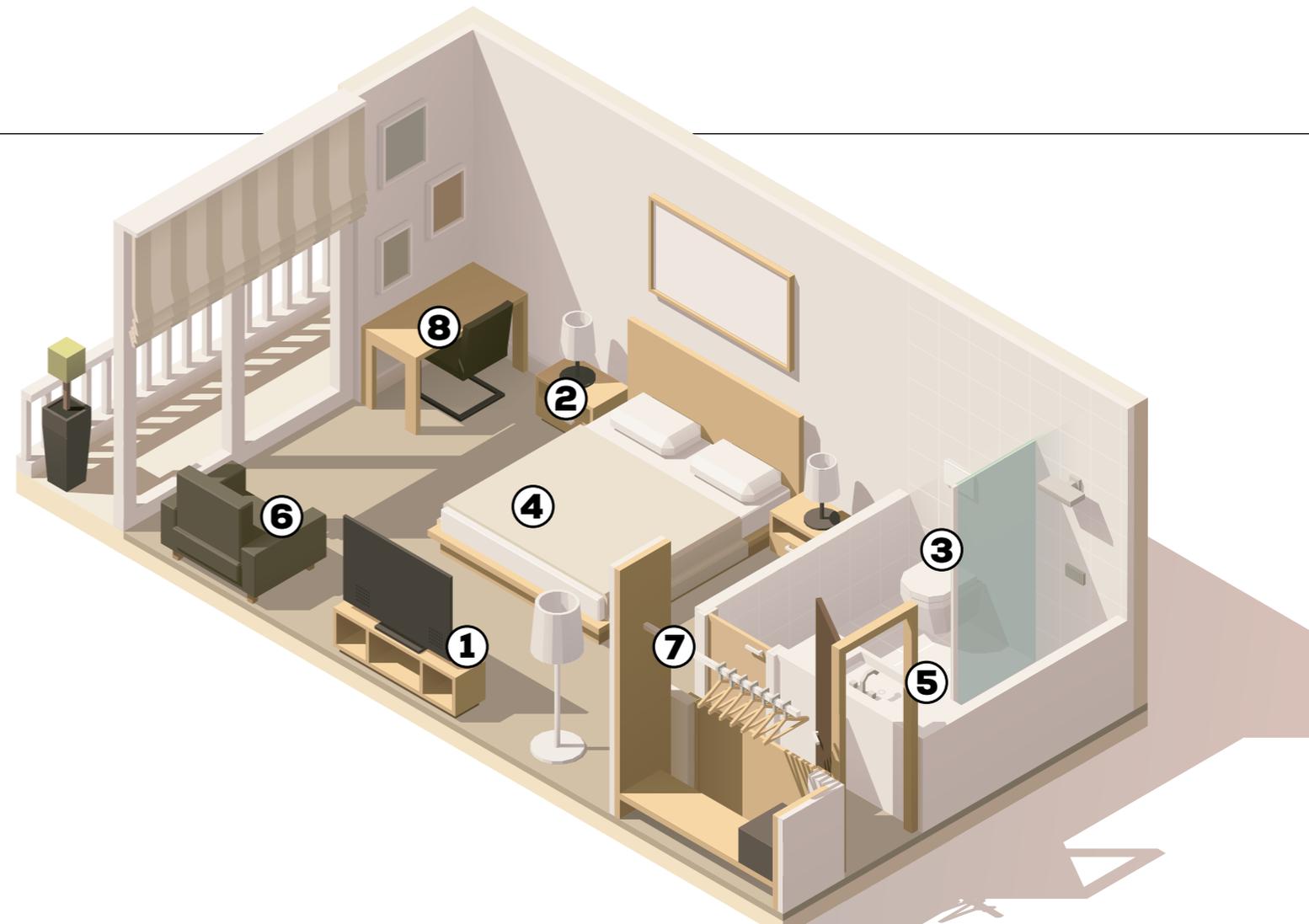
About your room

There are 18 super chic suites on offer, each with a clear point of view, while the hotel caters exclusively to adult guests so you can toast the sunset in peace and serenity. Enjoy the sleek style, convenience and attention to detail of your suite.

8 ways we deliver 360° hygiene in your accommodation

In 2021 and beyond, we know you expect immaculate hygiene and safety. So, we have worked with industry experts to develop and implement advanced cleaning protocols that focus on every aspect of your living space – and especially so certain items and areas that demand increased attention and care. During your stay, we will take increased care of the following high-touch areas, deep cleaning them and sterilising them according to world-class standards:

- 1. Electronics** as well as light switches, remote controls, telephone are frequently disinfected
- 2. Knobs and handles** (doors, windows, closets, drawers...) are sterilised frequently
- 3. Bathroom**, including sinks and all other surfaces, are deep cleaned
- 4. Bed and bedding** changed frequently and washed at high temperatures
- 5. Bath amenities** will be replaced before you check in
- 6. Hard surfaces** such as tables are cleaned with appropriate products
- 7. Closet items** and fittings are always disinfected between visits
- 8. In-room food and beverages** in the mini-bar and elsewhere are replaced before you check in



Room features



Minibar:

Daily restocked, with extra space for your own goods. For additional in-room beverages, please contact Room Service.



Sleep in:

Place your "Do not Disturb" sign on the door knob. You may also ask the Front Desk to screen or block your calls.



Laundry/ dry cleaning/ ironing:

Please complete the laundry list form available in your closet, place the laundry bag on the bed and call Housekeeping to collect it.



Air-conditioning & heating:

Room temperature and fan speed can be controlled via the remote.



Safe Deposit box:

Please consult the instructions in your safe. For further assistance, please call the Front Desk.



Room Service:

Open from 7:30am-23:30pm. Please consult your in-room menu and call Catering on **360**.

Room features



Wi-Fi:

Hi-speed internet is complimentary and available all over the Myconian Naia Luxury Suites.



Nespresso machine:

Please consult your bar menu.



Television:

Offering satellite and local channels.



Call or message forwarding:

Please advise our operator at the Front Desk.



Toiletries:

Korres skincare products.



Voltage 220:

Adaptors can be obtained from the Front Desk.



Non-smoking rooms:

Smoking should be indicated as a preference during booking.

IMPORTANT

- For safety reasons, please refrain from using candles or burning incense in your room.
- In case of emergency, please call the Front Desk.
- FIRE: in the unlikely event of a fire, please contact Front Desk on **800**, give the location of the fire and do not panic. The hotel has a centralised fire control centre.
- The hotel cannot be responsible for any valuable items not stored in the safety deposit box.
- Your safety is our main concern and Hotel Security is provided 24 hours a day. Should you require special security services at any time, please contact the Assistant Manager.
- For your safety and protection, please close your windows when leaving the room and identify any visitors before admitting them. Always carry your key card with you.
- PETS: we regret that the Myconian Kyma does not allow pets in rooms or public areas.

Food & beverage

Breakfast area / 7:30am - 10:30am

Serving exceptional breakfast with amazing views, this is where you will start the day during your stay with us, enjoying delicious food and beverages.

NAROS Italian cuisine / 7:30pm - 11:30pm

Spectacular Italian food from the talented hands of Executive Chef Panagiotis Tsoukatos and his team. This restaurant is intimate, romantic and very memorable indeed – make sure you visit it.

Bacos Bar / 8:00am - 2:00pm; light snacks served 12:00pm - 7:30pm

Come down to relax and enjoy amazing drinks and beverages as well as sharing platters and light snacks in deluxe comfort.

In-room dining / Please dial 360

To celebrate a special occasion or simply give yourself and your partner a well-deserved treat, let our private chef cook exclusively for you, serving a delectable meal in the comfort of your suite, in complete privacy.





Satory Thalasso Spa

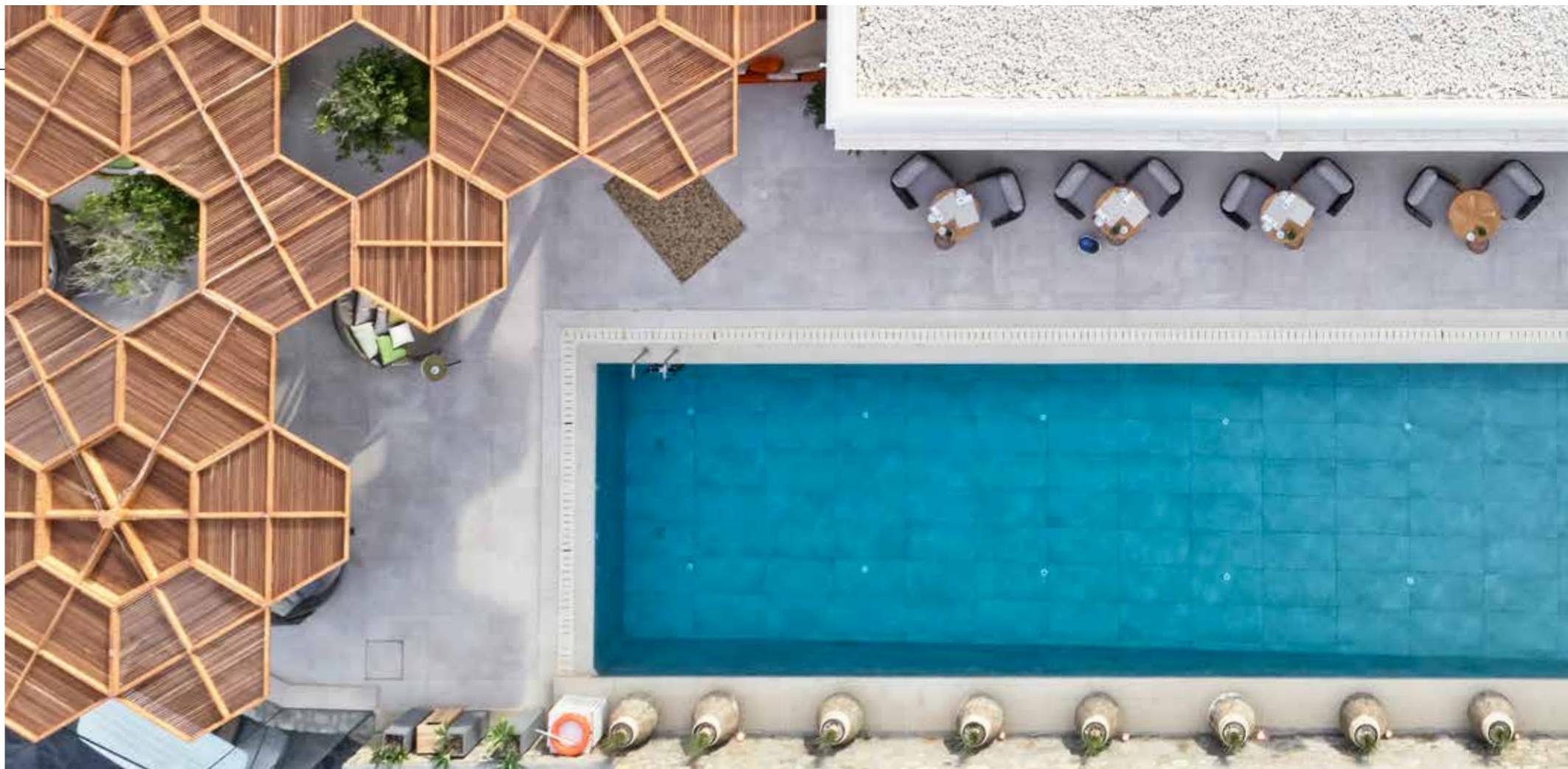
Open daily 10:00am - 10:00pm
Please call the spa reception on 380

Five therapeutic pools are on standby to balance the mind and soul, offering the opportunity for pure relaxation, as well as indulging in cutting edge treatments supported by internationally renowned Elemis, Ligne St. Barth and Kerstin Florian Spa specialists. Please consult the spa menu in your room and contact us for further information. Advance booking is mandatory.

Pool deck

Open daily 8:00am - 8:00pm
Please call reception on 800

Listen to the gentle whisper of the breeze over the Mediterranean Sea as you bask in the serenity and beauty of this elegantly designed pool deck. Whether you're shaded by white sails throughout the day, reclining back into one of the stylish loungers, or drifting off on a chaise longue as the ice melts in your cool cocktail from the pool bar, this is bound to become one of your favourite spots on Mykonos.



Mykonos

The darling of the international jet set for decades, the island of Mykonos has become synonymous with the ultimate luxury Greek island experience. Aiming to elevate this world-class destination that quite simply has it all, the Myconian Collection offers its guests an exceptional stay in each and every one of its exclusive properties, including hotels and resorts located in Elia, Platis Gialos and the world-renowned Mykonos Town.





The location

Naia enjoys an exceptional position, a short stroll away from the stone steps of the historical harbour below the windmills, leading down to Little Venice and the most picturesque part of Mykonos Town.

A complimentary shuttle service is available to take guests to our sister properties, for gourmet gastronomy, more spa experiences, drinks, and more.

Please note that for all bookings made directly on the hotel's official website, we offer complimentary transfers to and from Mykonos airport or sea port in air-conditioned mini-buses.



Myconian treasures

10 Iconic Landmarks to See in Mykonos

- The renowned Little Venice
- The seaside windmills of Mykonos Town
- The Municipal Art Gallery
- The Archaeological Museum of Mykonos and the Archaeological Museum of Delos
- The Aegean Maritime Museum
- The Greek Orthodox churches, famous for their unique Cycladic architecture, and especially Paraportiani, Agia Kyriaki, Saint Nicolas and Agia Eleni
- The traditional village of Ano Mera
- The Monastery of Panagia Tourliani at Ano Mera
- The secluded beach of Fragkia and the serene Fokos Beach with its unspoilt natural beauty
- The spectacular island of Rineia, a designated archaeological site under the supervision of the Greek Ministry of Culture, as well as its big sister, UNESCO-protected World Heritage Site Delos Island

Delos

A unique and monumental archeological site that shows us exactly how Ancient Greeks lived, Delos Island is a World Heritage Site protected by UNESCO, and filled with incredible antiquities, just a quick boat ride from Mykonos.

This pure land possessed the power to not only build its own legend using mosaics and marble masterpieces but to become synonymous with the unique light of the sun, the sea and the landscape of the Greek islands.

Ferries to Delos depart from Mykonos harbour – or we can arrange a much more special visit for you, whisking you away to the ancient island on a private boat charter and showing you around with our exceptional, multilingual tour guides.



Extraordinary experiences a la carte

To book, dial 800 for our Concierge



DELOS DISCOVERY

Set sail on your very own private yacht charter to the island of Delos, cruising past the beautiful beaches of Psarou and Ornos before reaching the magnificent archaeological remains of ancient Delos.

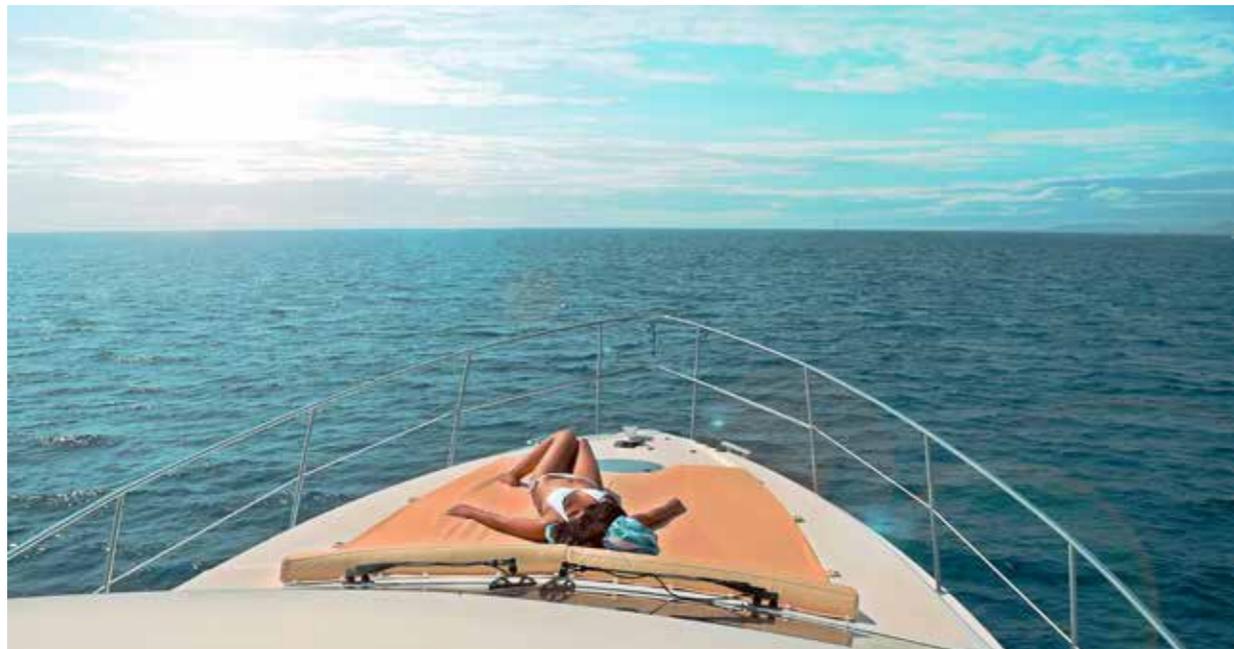


CHARTER A YACHT FOR A DAY

Board your yacht charter from our private launch on Platis Gialos for an unforgettable day at sea. Tailor your itinerary at will. We can arrange for jet skis and other exciting activities, upon request.

Extraordinary experiences a la carte

To book, dial 800 for our Concierge



PLAN A LONGER SEA VOYAGE

Customised itineraries can include island-hopping journeys over several days or exploring the many noteworthy neighbouring islands such as Tinos, Paros, Naxos, Syros, Folegandros and Santorini.



FLYING HIGH

Take to the skies by helicopter ride and survey the amazing blue expanse of the Aegean Sea and the Cyclades. In a little under an hour, you will have seen our islands from a vantage point to which not even the locals are privy.

Extraordinary experiences a la carte

To book, dial 800 for our Concierge



COOK WITH OUR CHEF

Join acclaimed chef Panagiotis Tsoukatos on his morning run to the local market and set aside time in the afternoon to enjoy a private Mediterranean cooking class.



FINE DINING

Celebrate your evening on Mykonos savouring regional flavours and rare vintages by booking a spectacular dinner at Naros restaurant. Executive Chef Panagiotis Tsoukatos reimagines Italian favourites, elevating them to high gastronomy.

Extraordinary experiences a la carte

To book, dial 800 for our Concierge



WINE TASTINGS

Personalised to your preferences, wine tastings are veritable journeys in the craftsmanship and the art of the vine and the wine. Depending on your interests, we can set up a tour of local vineyards and winemaking facilities.



BALANCE BODY & MIND

Breathe, stretch, relax and let the magical power of Mykonos take its effect. We offer both private and group sessions, with an emphasis on special settings such as secret sunrise or full moon yoga as well as a state-of-the-art Pilates studio.

Extraordinary experiences a la carte

To book, dial 800 for our Concierge



SCUBA DIVING

The crystal waters of Mykonos offer many opportunities for diving and snorkelling, including two shipwrecks and a rich variety of marine life. Visibility is fantastic and there are plenty of options to cater for varying weather conditions and diver experience.



WATER SPORTS

Nearby beach Platis Gialos is perfect for its action-packed offering of water sports, which includes jet-skiing, instruction in wakeboarding, surfing, skating or water-skiing, tube-sofa and banana-boat rides, canoeing and snorkelling.

Extraordinary experiences a la carte

To book, dial 800 for our Concierge



HORSE RIDING

Discover the unique scenery from Ano Mera to Fokos Beach, accompanied by a professional riding instructor who will ensure that the experience is safe, comfortable and unforgettable.



MYKONOS PHOTO TOUR

Grant yourself the gift of capturing your Myconian moments through the lens of a professional photographer, who will accompany you on a tour of the island.

Getting around



Public Transport

We have a privileged proximity to the charms of Mykonos Town, which is a mere 800m away, a walk with a view which few guests would forego in favour of public transport. However, if you are so inclined, the buses of Fabrica Square pass within 300m of the hotel and connect guests to practically all the beaches on the island.

Taxis

For taxi services, please contact the Front Desk.

Car Rental

Our Front Desk will be pleased to assist you with car rentals.

Luxury Fleet

Ride in comfort and style with our friendly and experienced chauffeur. Our fleet of Mercedes S-Class limousines, Range Rovers, Mercedes mini limo-buses and 40-seat limo-coaches can meet your most exacting transportation requirements.

In the Skies

As leaders in corporate and VIP hospitality, we offer helicopter and private jet services to keep you in step with today's fast-paced world. Serving everyone from executives to VIP travellers, our chartered flights are a flexible and elegant way to travel and see Greece from the skies.

Guest services



Offering a unique experience of delightful hospitality is the cornerstone of our hotel's philosophy.

With unique personalised care, top-level amenities, exclusive services and the dedication of our staff, we aim high to ensure we can offer you a memorable stay beyond all expectations, accompanied with:

- butler service
- pre-arrival requests and shopping service
- luxurious transfers from and to the airport
- welcoming refreshments upon arrival
- valet parking
- packing and unpacking service
- laundry, dry-cleaning and garment-pressing services
- excursions, yacht and helicopter rentals
- leisure activities (water sports, horseback riding, etc.)

Check-out



Check-out time is **11:00pm**.

In the event of late flights or delays, please contact our Assistant Manager on **800** for assistance.

PAYMENT

Accounts may be settled either by cash or by card: American Express, Diners Club, Visa and Mastercard are all accepted.

**Just sit back
and enjoy yourself.**

You deserve it.

Our signature warm
Myconian Collection
hospitality is renowned
for being genuine
and personalised,
remaining flexible
and personal in 2021
and beyond.

